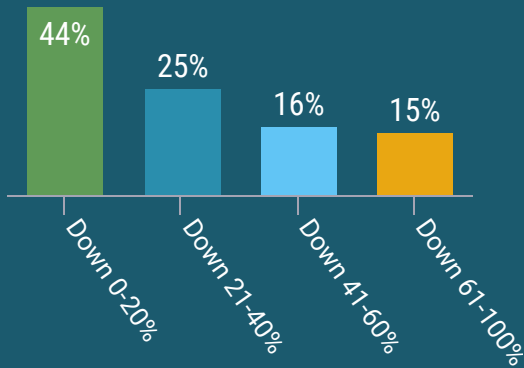


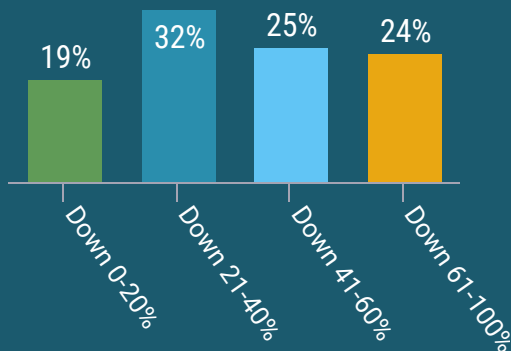
Pulse of the Outfitter Industry During COVID-19

March 20, 2020

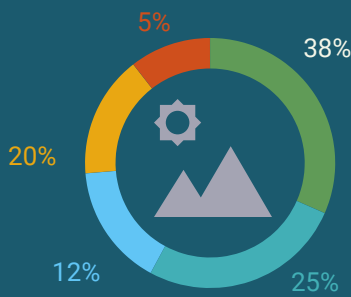
What is the impact on your reservation bookings compared to this time last year?



What do you expect the impact on your business to be by the end of this calendar year?

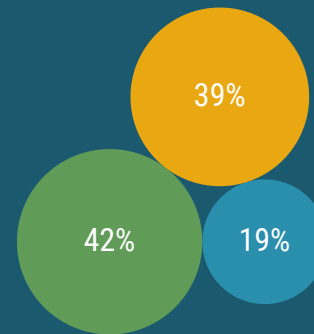


Have you altered your cancellation and refund policy during Coronavirus?



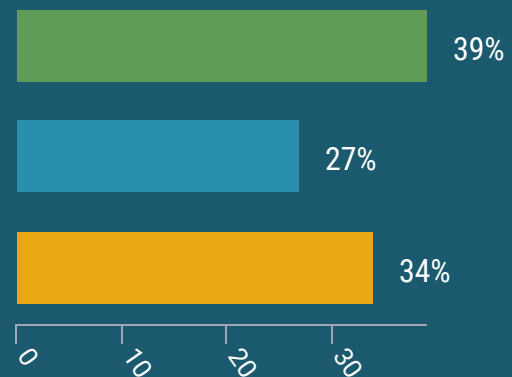
- Yes, we are offering credits toward future travel
- Yes, we are offering full refunds
- Yes, we have extended the cancellation date
- Yes, we are offering partial refunds
- No

Have you partially or fully shut down your operation?



- Yes, we have suspended some operations
- Yes, we have suspended all operations
- No, we are continuing to operate

If the COVID-19 crisis continues for an extended period of time and you do not receive assistance, how long can your business survive?



- 3 months
- 6 months
- 12 months