



**December 20,
2017**

NPS is holding a conference call chat today at 3:00 PM Eastern on Rate Administration. See the call-in information below.

THE 2017 RATE ADMINISTRATION GUIDE CHAT

DATE: Wednesday December 20, 2017 3pm EDT

Presented by: Kurt Rausch and Lora Uhlman

Please note: This presentation is a repeat of the June 2017 Rate Administration chat and is intended for concessioners. Please forward this announcement to any of your concessioners that may want to attend.

The 2017 Rate Administration Guide was released in February 2017. This is a significant revision of the 2010 Guide and contains a number of revised procedures to make the rate approval process simpler and more efficient for concessions specialists and concessioners. Please join the WASO Contract Management Team as they highlight these changes and answer your questions. Normally chats last no more than one hour but the Commercial Services presenters will be available to answer as many questions as are asked.

To join the conference session:

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1. Download the PowerPoint File from the **News** listing on the NPS Commercial Services External Web Site at <https://concessions.nps.gov/index.htm>. (The presentation will be posted several days before the chat).
 2. Call in to the phone number: **1-888-455-4263** Participant Passcode: **9918879**
 3. Have your questions for the Q&A session that will follow the presentation.

The presentation and audio will be available on the external web site a week or so after the presentation for playback by those who miss the chat. To view the presentation accompanying this chat go to: https://www.americaoutdoors.org/outfitter/view_member_resources.php?resource=5

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