## Mergers and Acquisitions:

Lessons learned from 20 plus M&A Transactions in Adventure Travel, spanning over 25 years.

Presented by Dan Austin

AMERICA OUTDOORS
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## Learning Objectives

- Learn common "deal" structures.
- Is a sale (or a purchase) right for you?
- Pitfalls to watch out for.
- Taking the emotions out of the "deal".
- Next steps, where to start?

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#### Quick intro: Who is Dan Austin?

For the last 25 years I have owned and managed the leading adventure travel company Austin Adventures. Over this same 25 years I have bought numerous small outfitters as well as sold my own company three times (only to buy back twice). For the next few minutes, let's have some fun and go through some of the pros and cons of a few of these "deals"

- 4 Major Sales
- 10 Relevant Acquisitions
- 2 Mergers
- Over a Dozen "assists"

The only think I ask of you is get your questions ready, we will leave plenty of time for Q&A.





#### One more thing before we get started, I would like to share a quick glossary of common terms related to M&A.

\*\* We can and will talk a bit more about each over the next few minutes

**Asset Deal:** The acquirer purchases only the assets of the target company (not its shares)

**Bottom Line:** The "net" income line of the income statement. **CAPEX:** Large Capital Expenditures that require new capital.

**Capitalization:** Term used to describe a company's permanent capital, long term debt and equity.

Cash Flow: Cash that is generated over a period of time by an asset or enterprise.

Confidential Information (CIM): Details of the business, its history, products, management, staffing. Shared with potential buyers.

Due Diligence: The process of an acquisition requiring full disclosure and sharing of all aspects of the business. Typically housed in a digital data room.

Earn out: An arrangement in which sellers may receive additional future payments based on established performance metrics.

**EBITDA:** Earnings Before Interest, Taxes, Depreciation and Amortization. Often the bases for a multiplier to establish price.

**Exclusivity:** A contractual requirement that prevents a company from soliciting other deals for a specific period of time.

**Goodwill:** The excess purchase price over and above the targets net identifiable assets (after fair value adjustments)

LOI: Letter of Intent, Letter signed by both parties indicating general value, terms and timelines. Typically to trigger Due Diligence.

Net Debt: Cash Asset less company debt

NDA: Non-Disclosure Agreement: A simple document executed by all parties agreeing to keep all conversations, shared information and intent, confidential.

**Normalized earnings:** Economic benefits for nonrecurring, noneconomic or other unusual items to eliminate to facilitate comparisons.

**PE, Private Equity Firms:** Private equity typically refers to investment funds, generally limited partnerships, that buy and restructure companies.

**Stock Deal:** The acquirer purchases all the shares of the target company and assumes all assets and Liabilities

**Term Sheet:** A document which outlines the key terms of a proposed transaction.

VC, Venture Capital Firm: Venture capital is a form of private equity financing that is provided by venture capital firms or funds.

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#### **OK Let's Roll!**

Please, please remember the best value to us all will be your questions before we wrap up!



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## 1995 Acquisition of Backcountry Bicycle Tours

• Structure: Asset Purchase

• Terms: Cash at Closing

• Timeframe: 4 months

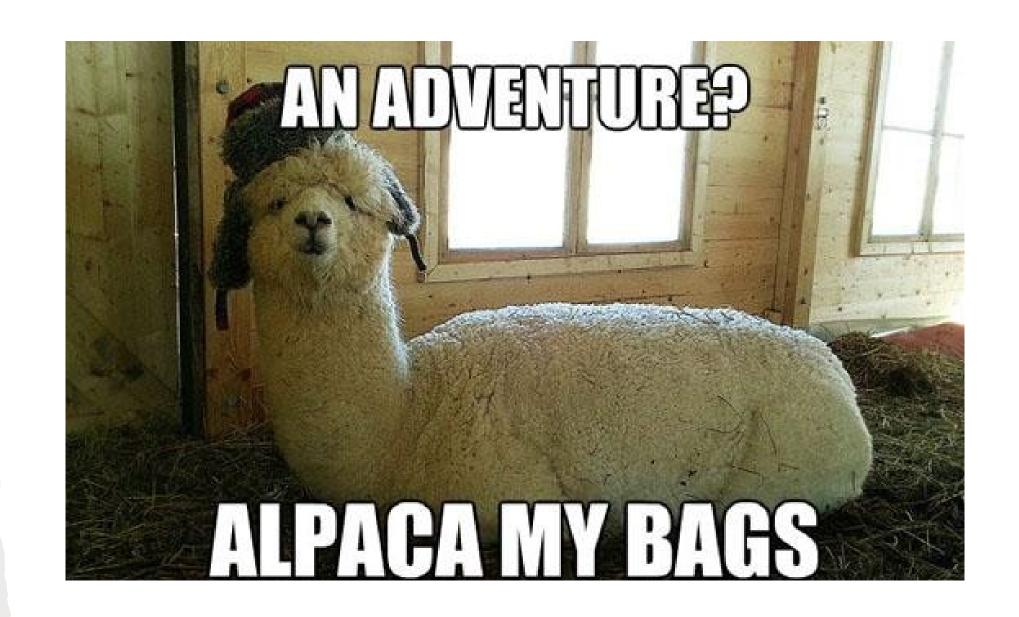
• Broker: Yes

• Advisor/Mentor: No

• How did it start: Newspaper Ad



Welcome to the amazing world of adventure travel.



#### BAD?

- Allowed sellers to hand over keys and walk out the door.
- Dysfunctional Partnership.



# 1997 Sold Backcountry to 3 of the 5 partners.

• Type: Stock purchase

• Terms: Cash/Trips

• Timeframe: 30 days``

• Broker: No

Advisor/Mentor: No

 How did it start: Frustrated with ethics of the partners and needed to walk away



It's not you, it's me finally realizing you're terrible for me.



Good!

 Peace of mind generated by walking away from a bad partnership.

- Walking away from travel
- No Job!
- Walking away from staff I appreciated.



#### 1997 Founded Adventures Plus

• Type: Start up

• Terms: Out of pocket cash.

• Timeframe: 60 days after selling Backcountry

• Broker: No

Advisor/Mentor: No (I wish)

• **How did it start:** Loved adventure travel. Needed a job!



- Back in Travel!
- Responsible for my own destiny.
- No bad partners



#### Bad?

- Cash Poor
- No Database, No Guests
- No Staff
- Starting 100% from zero

## MY PIGGYBANK



# 1999 Sold 51% of Adventures Plus to "New" Partner.

• Type: Asset Purchase

• Terms: Cash at closing

• Timeframe: 12 months

• Broker: No

• Advisor/Mentor: New partner used Deloitte (ouch)

• How did it start: Saturday phone call



- Cash infusion
- Access to Consultants
- Access to industry research
- Improved Accounting



- Minority Ownership
- Lack of cohesive agreement on strategic direction.
- Little alignment of direction and goals.





## 1999 Purchased Backcountry from old partners

• Type: Asset purchase

• Terms: Cash (very little) and took over liabilities

• Timeframe: 90 days

• Broker: No

Advisor/Mentor: No

• How did it start: Conversations with old partners

- Great staff and Guides
- Solid Database of great guests
- Good Foundation
- Ton of Equipment
- Permits
- Good PR



- Dealing with Liabilities and Claims
- Reputation Rebuild
- Clean Up on Isle 12
- Negative Cash Flow



#### **2000**

Merged A+ and Backcountry; Rebranded as Austin-Lehman Adventures

• Type: Rebranding

• Terms: N/A

• Timeframe: 120 days

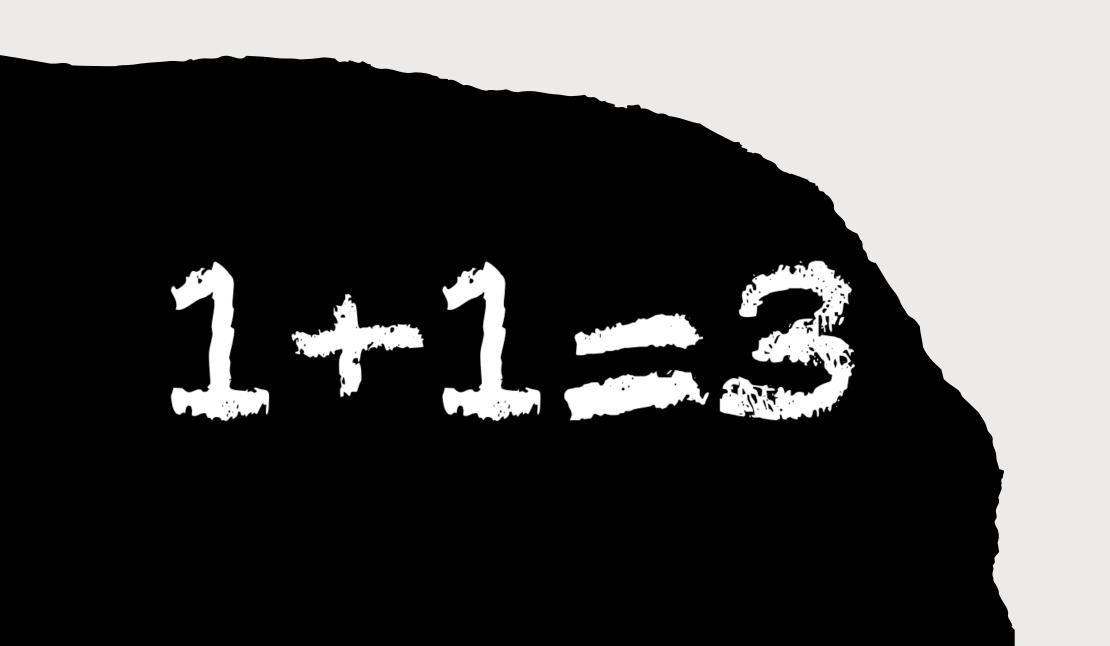
• Broker: No

Advisor/Mentor: Deloitte

• How did it start: Consultant

advice





- Consolidated two companies and adopted best practices of each.
- Good PR move
- Foundation to Build on



- Bad move dropping the Backcountry name.
- Distraction rebranding vs building on a brand.
- Never liked the Austin Lehman name

## 2008: Acquired Euro Bike Tours

• Type: Asset Purchase

• Terms: Cash at closing, small equity stake in ALA to EBT owner/manager

• Timeframe: 12 months

• Broker: No

• Advisor/Mentor: Deloitte

• How did it start: Friendship

between EBT owner and ALA owner



- Added Europe as a new destination.
- Gained amazing expertise.
- Kept key management (Ron was and is amazing) and staff (guides)
- Equipment on site in Europe.
- 40 years of itineraries and experience.



- Little to no customer overlap
- Changing basic protocols and style of trips to meet common standards



#### 2010:

#### **Dan buys out Partner**

• Type: Asset Purchase

• **Terms:** Cash and 5 year note

• Timeframe: 4 months

• Broker: No

Advisor/Mentor: Yes

How did it start:
 Conversation over coffee and "no more consultants" comment



• 100% Sole proprietor



No apparent bad!

## 2011: Acquisition of CBT Tours

• Type: Asset Purchase

• Terms: Cash...20K

• Timeframe: 60 days

• Broker: No

Advisor/Mentor: No

• How did it start: Rumors about

going out of business



- A few good itineraries
- A few good bikes
- A few good local photos





- Die was already cast, out of business.
- No value in database
- No staff



## 2012: Acquisition of Go South Adventures

• Type: Asset Purchase

• Terms: Cash & 3 year note + employment

incentive

• Timeframe: 3 months

• Broker: No

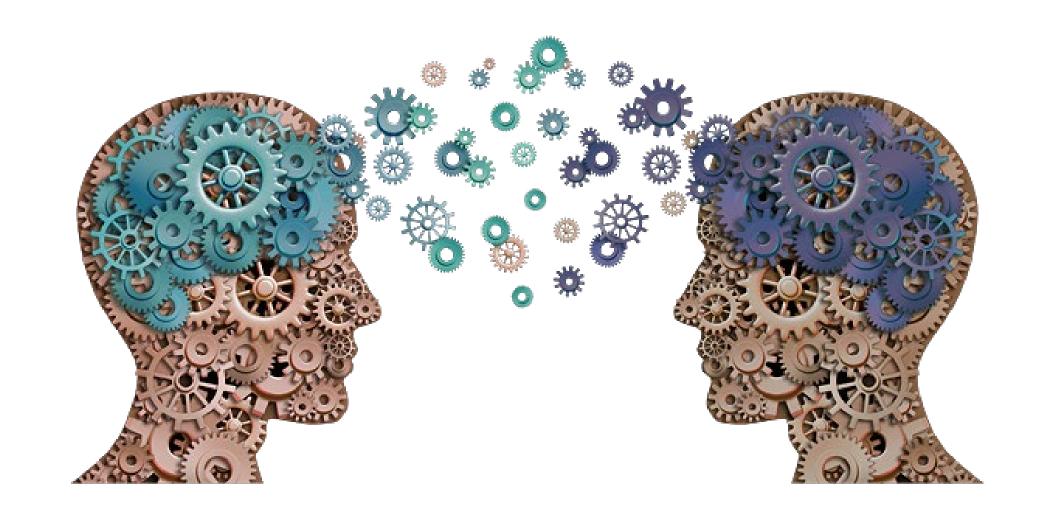
Advisor/Mentor: No

• How did it start: Conversation at industry

event



- Helped a friend
- Increased Latin America expertise
- Added a database of DMC's in South America.



- Off site manager
- Poor financials
- Poor record keeping
- Convoluted data base



## 2013: Sold Austin-Lehman Adventures

• Type: Asset Purchase

• Terms: Cash at closing

• Timeframe: 12 months

• Broker: No

Advisor/Mentor: Yes

• How did it start: Phone call from buyer



### GOOD!

- Good pay day
- Less stress
- Amazing support Staff
- Big picture player
- Increased buying power



### Bad!

- Sold my soul to corporate America
- Loss of control
- Held accountable



### 2017 Bought Austin Adventures Back

Type: Stock Purchase

• Terms: Cash at closing

• Timeframe: 3 months

• Broker: No

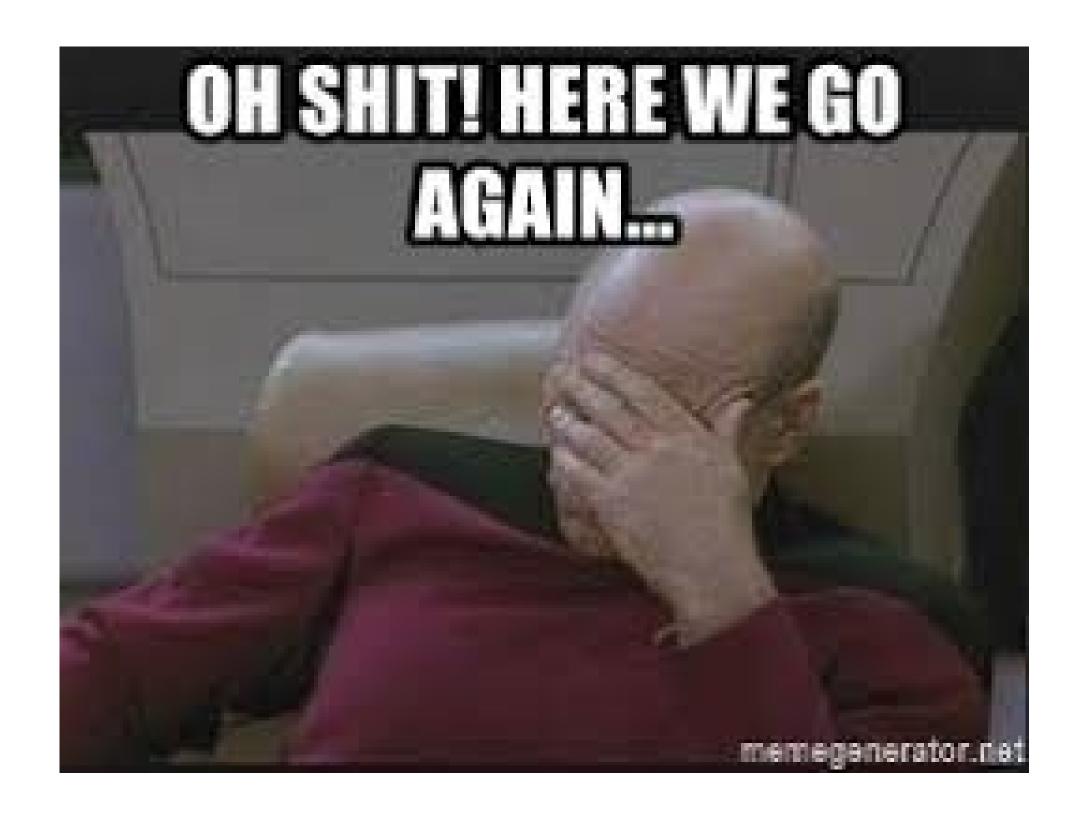
Advisor/Mentor: Yes

• How did it start: Phone call owner



### GOOD!

- Back in Control
- Improved best practices
- Great relationship with seller
- Good experience all the way around



### Bad!

- Full financial responsibility
- The buck stops here
- Rebuilding the family brand



# 2020 Acquired Wildland Adventures

Type: Stock Purchase

• Terms: Take over bookings, earn out

• Timeframe: 3 months

• Broker: No

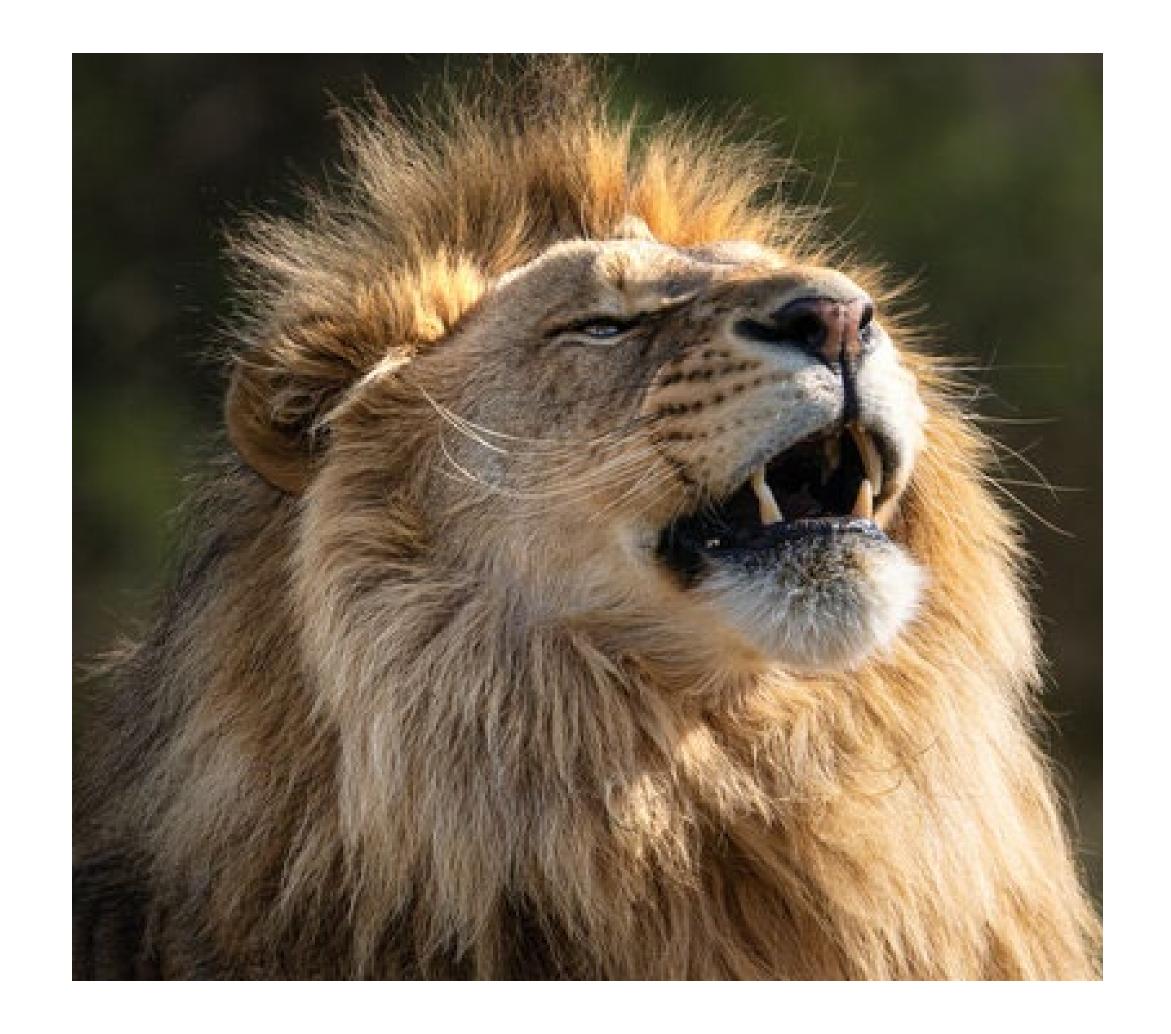
Advisor/Mentor: No

• How did it start: Phone call with old friend



### GOOD!

- Worked with long time friend to help with exit strategy and retirement.
- Added adventurous guests to our database.
- Good overlap of vendors and DMC's



### Bad!

- Really no "Bad"
- COVID took a toll on dragging out bookings and travel
- Lack of communication, caused challenges reengaging clients and prospects.



### 2021 Sold Austin Adventures (again)

• Type: Stock Purchase

• Terms: Cash at closing & 5 Year Note

• Timeframe: 12 months

• Broker: No

Advisor/Mentor: No

• How did it start: Phone call from Private Equity Firm.



### GOOD!

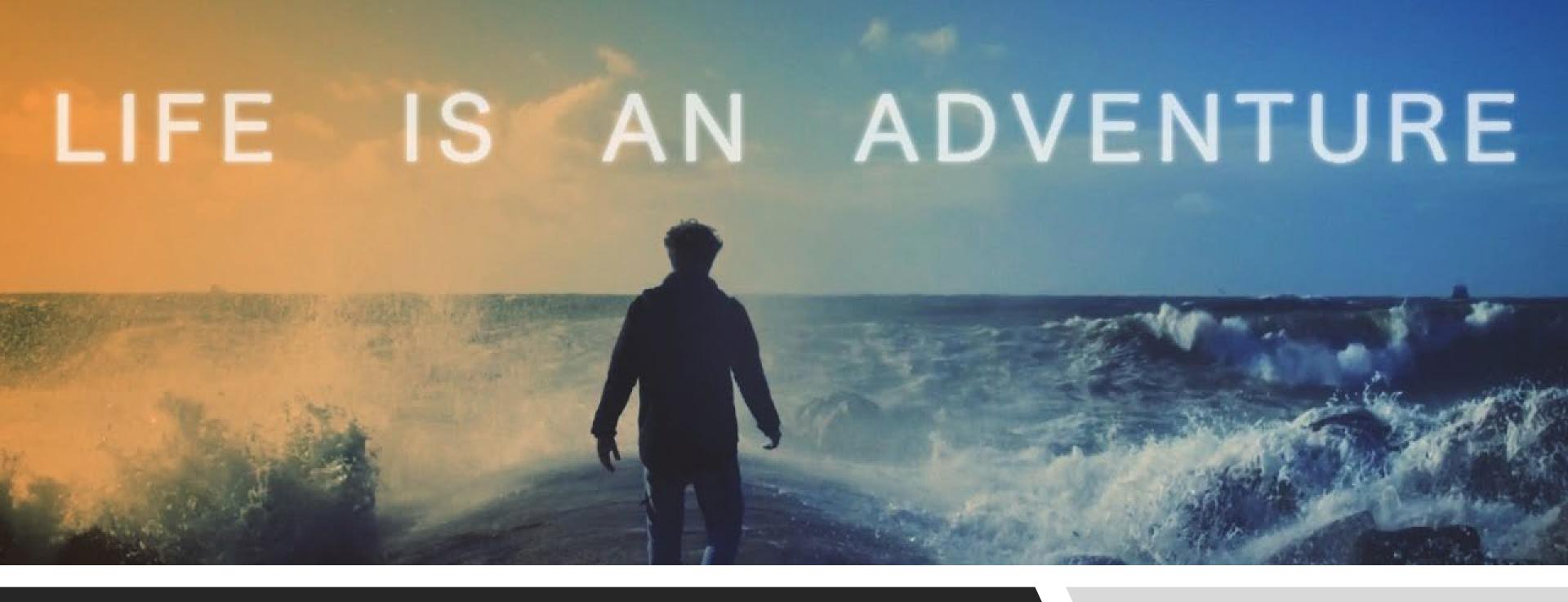
- It was time!
- Financial Gain
- No Stress
- Took care of key employees (family)
- Key leadership in place
- Growth mindset
- More personal time to enjoy life.



### Bad!

- Had to be ready to accept no longer in charge.
- Don't always agree with direction but agree its best for the brand.





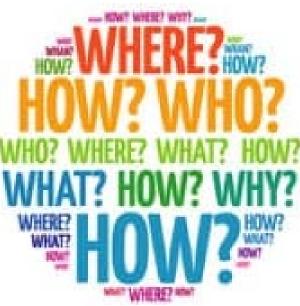
## That's what 27 years of M&A Adventure looks like in 10 minutes!

Let's take a quick break for any "fun" questions, fire away? Keep it light.

# That should have you thinking about what this all could or should mean to **you**.

- Are you ready for the stress and distraction of a sale?
- What are you hoping to get out of the "deal"? (cash, job, minority stake?)
- Is now the right time for you?
- What resources can you commit? (Accounting, due diligence, legal, etc)
- Who can you talk with?





# OK so after all the soul searching you think you are ready! Where do you start?

- First things first, get your financial house in order.
- Know and illustrate your numbers (Revenue, profit and guest counts)
- Who is on your team? Who can/should you share your intentions with?
- What are you looking for (\$\$\$) Can you justify?
- Do you need a broker? Who do you know that might be interested? (competitors, employees, etc)
- Do you have a sales and marketing plan that can be shared? History?
- Accurate Inventory List of assetts
- Any personal contacts you might know to reach out to for possible interest?



### Let's get serious

While there are limitless types and styles of transaction, there are two fundamental options you need to be thinking about. There are pros and cons to both. What is right for you?

#### **Stock Purchase**



### **Asset Purchase**



A stock purchase is just that, the buyer purchases all (or sometimes a percentage) of existing corporate stock.

Generally sellers prefer a stock sale. The buyer takes over all existing stock and any and all outstanding liabilities.

With an asset purchase, the buyer commits to purchasing a specific list of company assets.

Often an asset purchase is more advantageous for the buyer. Acquiring a specific list of assets and only identified liabilities.

### **Asset Purchase**

Pros

Significant tax advantages to buyer. May "step up" evaluations of assets for depreciation or amortization.

Goodwill may be amortized.

Buyer can do a deep dive into assets and liabilities and choose which they wish to retain or omit.

Because exposure to unknown liabilities is limited, buyer can spend less time, energy and expense on costly due diligence.

Buyer does not have to deal with minority share holders.

All employees must be "laid off", buyer can then determine who to retain and generate new contracts.

All contracts with customers and or suppliers must be renegotiated and executed.

Tax impact to the seller is often higher.

Contracts and or permits may not be transferable.

All assets will need to be retitled.

Employees may look to negotiate higher wages.

The **seller** will need to "deal" with anything and everything not purchased by the buyer.

Seller may be liable for unknown past liabilities.

### Stock Purchase

Pros

Buyer takes over all existing stock and any and all outstanding liabilities, both known and unknown..

Considered the least disruptive to an ongoing business.

Contracts, permits, employee contracts, titles, etc all remain active and in place.

Buyer may avoid expensive transfer taxes.

Buyer can handpick assets or assume or deny specific liabilities.

All assets and liabilities transfer at the established carrying value, no adjustments can be made.

Specific attention and arrangements must be made to identify unwanted liabilities.

Goodwill is not tax deductible if it exists as a share premium price.

Due diligence and legal fees may be higher (and take longer) to protect buyer from past actions..

#### Your Team?

Whether you are buying, selling or merging, it's a team sport. Who is on your team?

**Brokers:** Brokers can be a useful asset, much like a realestate agent selling your home, a broker represents you and markets your company to the masses.

**Advisors:** Often a trusted known expert that can help counsel you along the way. Looks out for your best interest.

Lawyer: Clearly legal fees can eat up a big chunk of whatever you have to gain. It is critical you retain counsel you can trust and will not let "the other side" run up legal fees.

Accountant: Next to your lawyer this is likely the next key player. Getting solid advice before the deal is key. Are you better off with a stock sale/purchase? Asset? Tax implications?

**Key Staff:** Determine who should be in the loop and share your goals and aspirations. Avoid surprises at all cost.

**Friends and Family:** Don't be shy in talking to friends and family you trust and respect.



### Are you Ready?

If after all the soul searching, conversations with trusted friends, family advisors you are ready to move forward: Buckle Up! Selling your baby can be an emotional roller coaster. It can and will take longer than you expect, and you WILL second guess your decision at every turn.

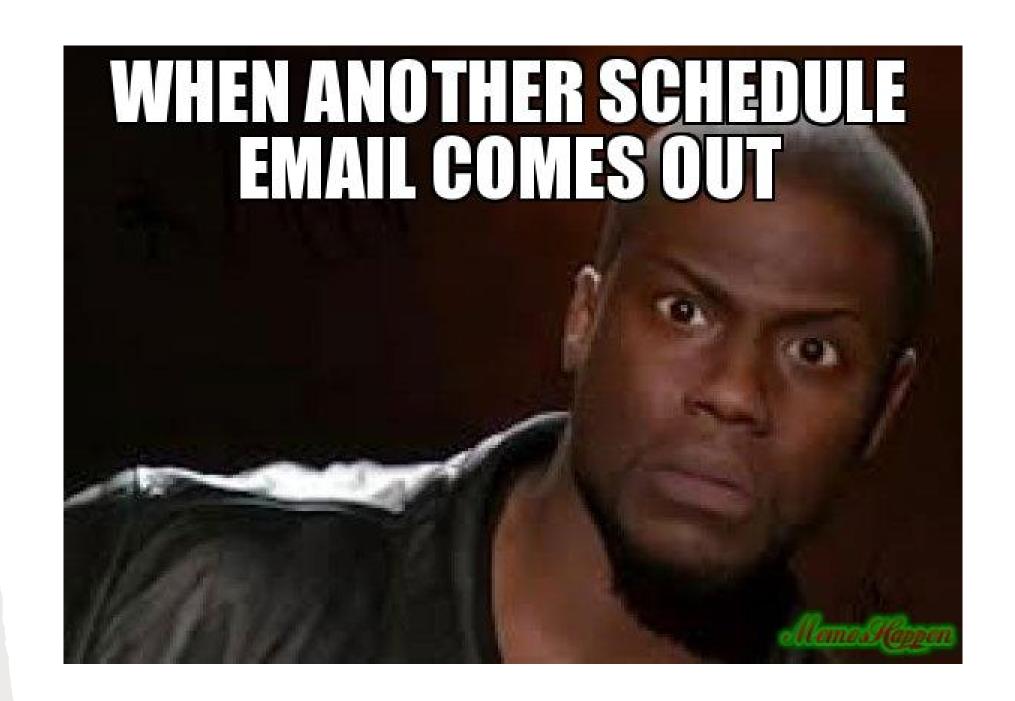


Except the only known is the unknown and go with the flow. Don't take your eye off the ball, keep your business running, making the day to day your top priority.



Be Patient! Good things come to those that wait.

Be ready, the process can take over a year and often does.



# Lightning Round of Q&A



### Thank you and please stay in touch!



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