MODERN GUIDE TRAINIG FRAMEWORK

ZACH COLLIER

OWNER/OUTFITTER

NORTHWEST RAFTING COMPANY



LEARNING OBJECTIVES

- Gain a better understanding of external training and certifications
- Share some ideas for internal training
- Learn about new external training courses

BEFORE WE START

- This is rafting focused
- We are all very different and our training will be different
- Meant to start a conversation
- Q&A at the end

TRAINING MODEL

New Guide Course

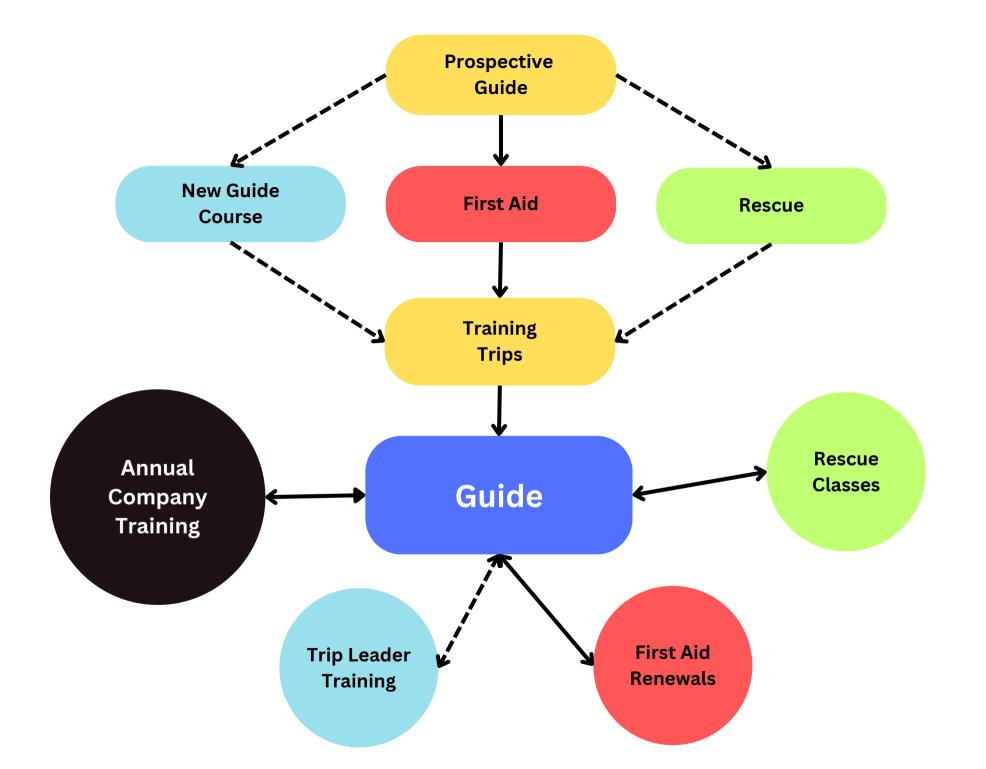
First Aid

Rescue

Annual Company Training

Trip Leader Training

Training Trips



HOW DO WE MAKE OUR TRIPS SAFER?

HOW DO WE TRAIN FOR WHEN SOMETHING GOES WRONG?

INSTRUCTORS

Julie Munger, Sierra Rescue Eric Riley, Swiftwater Safety Institute Charlie Walbridge, ACA and AW Safety Chairman Nadia Kimmel, Desert Mountain Medicine Todd Collins, Wet Planet and Sierra Rescue Mark Hirst, Lapin Koskikoulu and IRF

OUTFITTERS/MANAGERS

Erik Weiseth, Orange Torpedo Trips
Pete Wallstrom, Momentum River
Expeditions
Todd Collins, Wet Planet
Bryant Baker, ACE Adventure Resort
Tim Thornton. River Drifters

HOW DO WE MAKE OUR TRIPS SAFER?

GUIDE SKILLS

- Controlling the raft
- Keeping guests in the raft
- Rescuing swimmers and flips
- Safety talk
- Accident prevention



PREVENTION

- Develop a Culture of Keeping People in Boats
- High Water Precautions
- Cold Water Immersion
- Boat Order/Spacing
- Proper PPE

GUIDE TRAINING

- Internal Guide Schools
- External Guide Schools
- ACA Raft Guide
 Certification Program
- IRF GTE Courses

IRF GTE WORKSHOPS

- Safety Demonstration
- Rafting Skills + Crew Management
- Whitewater Swim
- Ropework
- Flip Test
- Throwbag Test
- PPE Check
- Trip Leader Scenarios



INTERNAL VS EXTERNAL GUIDE TRAINING

Internal

- More guide work
- More specialized to your outfit
- Builds rapport

External

- New techniques
- Can tell it like it is
- More experienced and trained
- No attachment

HOW DO WE TRAIN FOR WHEN SOMETHING GOES WRONG?

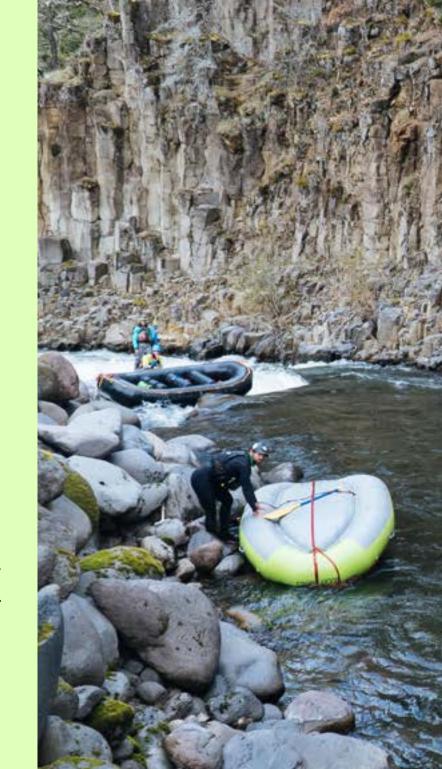


RESCUE COURSES

- No overarching authority
- Rescue 3 is a business focused on first responders
- For Profit Companies vs. ACA/IRF Organizations

RESCUE COURSES

- Swiftwater Rescue
 - Swiftwater Rescue Technician (SRT)
- Whitewater Rescue
 - RRC + RRC Pro
 - SRT PRO-I + Pro-II
 - ACA Level 2-4



RESCUE COURSES

- Can be done in house with your guides as instructors
- Instructor understands rafts, professional guiding, and your style of river



RESCUE COURSES

- What is a "Cert"?
- Gold Standard: Sierra
 Rescue, SSI, Mather Rescue,
 ACA with Right Instructor

FIRST AID + EVACS

- Basic First Aid
- CPR
- WFA (16 hr)
- WAFA (36 hr)
- WFR (72 hr)
- W-EMT
- CIRT



WFR COURSES

- Similar to rescue, no general authority
- Some are fully online or minimal in person hours
- Wilderness Medicine Education
 Collaborative



WEMC STANDARDS

- Minimum 70 hours
- Hybrid minimum 45 hours in person
- At least 50% in person doing scenarios
- Final written exam and practical skills checkoff
- Should follow core topics in the standards "Industry Standard for WFR Certification"

WFR COURSES

- Starting to be more focused on activity
- Gold Standard: Desert
 Mountain Medicine, NOLS
 Wilderness Medicine,
 Wilderness Medical
 Associates

CRITICAL INCIDENT RESPONSE TRAINING (CIRT)

- How to respond to serious injury or death
- Offered by Recreation Law Group
- Fully online with in person scenarios

On-Scene Tool for Critical Incidents

Administer Medical Care + Manage Site Safety On Scene Manger (Head Guide or Designee) Designates Roles Rescue Lead handles any on river rescue Primary Caregiver provides medical care to victims. Communication Lead handles satellite text communication with office and others Group Care takes care of non-involved quests. Is there an immediate threat Use SOS to life? button on Do you need a satellite testing Examples Heart Attack, Street rowning Shock Uncontrolled quickent evacuation Initial Yest to Zach. Initial Test to Zach. Initial Test to Zach. Michael, and Courtney 500 Button Interest Michael, and Courtney Michael, and Courtney Patient Repres. Initial Test to Zach respond with a test Nature of tile threatening Symptoms Michael, and Courtner Longitum Linigation Potterá Rames **Execution possibly** Byrmphumu potential timeframe Second Yest to Zach. Second Text to Zach. Second Yest to Zach. Michael, and Country Age/Sex Chief Complains Michael, and Countrey Michael, and Courtney ennunicating direct with Garwin IERCC to ApoSes (Next-Complaint Chief Complete Enally Immed Communicate MOUNT MOVER Heads up for Zach Everyone 1259 Chinese FOR Current LOS to be available for Subure help If Share information about a potential **Monitor Patient** Monitor Cet advice **Continue Communication Patients** Work on Evacuation Plan otermine Ferminet **Evacuate Patient** is rescuesary or if the ordent can stay on the Continue Trip Execuate other family members, other trip participants? tripasing Rapid Evac or horrest Evac! Winterress Medical Cuddelines (Ex Box) Monitor Residents Car. Flame Jetboot, or Helicopter? **Don't Forget** Provide Emotional Support to Family Members and Other Guests Document with Witness Statement, Guide Statements, Accident Report, and SOAP Notes

Northwest Rafting Company | On-Scene Tool | Updated June 15, 2023.

Take Photos and Video of Incident, Rapid, and Shoreline

In House Rescue **New Guide WFA** Course Course Sierra Rescue RRC or **WAFA IRF Workshop** SSI PRO - I **ACA Raft Guide** Sierra Rescue RRC-Pro WFR Certification or SSI PRO - II **Training Trip Leader Training ACA Swiftwater Rescue Trips Critical Instructor Training** WFR + First Incident Aid Response Renewals **Training**



WHAT MAKES A GOOD INSTRUCTOR / TRAINER?

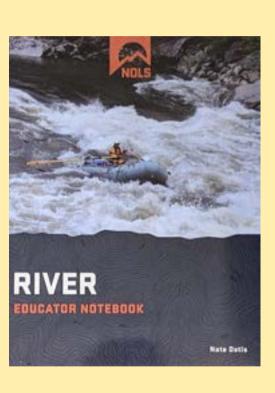


GOOD INSTRUCTORS

- Have Tons of Experience
- Can Still Walk the Walk
- Know How to Teach
- Are Humble and Approachable
- Can Say "I Don't Know" and Then Find the Answer
- Are Continually Learning

DEVELOPING INSTRUCTORS

- NOLS River Educator
 Notebook
- IRF and ACA Instructor Trainer Courses
- ACA Swiftwater Rescue Conference
- IRF GTE Instructor Conference
- NWRC River Educator Workshop



WHAT ARE OTHER ELEMENTS OF A GREAT COURSE?

GREAT COURSES

- Hands on Scenarios
- Curriculum
 Written by Guides
 for Guides
- Low
 Instructor/Student
 Ratio
- Assessments
- Good Students



ONLINE OR HYBRID



- Fully Online No
- There are cost and time savings with hybrid courses
- Course content is better done in person

HYBRID TRAINIG

- Great for vocabulary, introductions, and setting an even playing field
- Around 10% online seems like the sweet spot
- Can be used or internal training
 - Teachable is a good platform
 - Could also just email 3-4
 YouTube videos

TAKE-AWAYS

- Check out IRF and ACA courses for guides
- Choose which specific rescue and first aid courses are acceptable
- Consider training a line item on your budget
- Find instructor training for your in-house instructors

CONCLUSION

- 1. Gain a better understanding of external training and certifications
- 2. Share some ideas for internal training
- 3. Learn about new training courses

Q&A

Thank you!

Please complete the session evaluation for this presentation in the America Outdoors Cvent OnArrival App.

